



Transportation Video Script ENG

Getting where you need to go has never been easier with your SCAN Transportation Benefits. Need a ride to your doctor's office, dentist, or even pharmacy? SCAN Transportation gets you there. All it takes is a phone call.

While it's best to schedule well in advance, sometimes you don't know you need a ride until a few days before. Be sure to call at least 24 hours ahead of time, 48 hours if you're using a wheelchair. Then be ready with your address and the address where you're headed. Tell us too if a caregiver is coming with you, or if you use a wheelchair or walker. That's it. Be ready and waiting at your pickup time and spot.

Need a ride home too? Schedule that when you call. If you're not sure how long your appointment will last, choose Will Call, and call SCAN Transportation as soon as your appointment is over. If the driver doesn't arrive within 10 minutes of your pickup time, call Where's My Ride. And if you no longer need SCAN Transportation, call as soon as possible to cancel.

Used up all your rides for the year? Call SCAN Member Services, and ask about transportation discounts. Get where you need to go with your SCAN Transportation Benefits.